



**SOCIAL SERVICES
ANNUAL REPORT
2023**

Clarke County Department of Social Services

Connection Support Community Partner

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CLARKE COUNTY
DEPARTMENT OF SOCIAL SERVICES

As the Director of Clarke County Department of Social Services (CCDSS), each year I prepare the annual report of the services and programs our agency provides to the citizens of the County. Our staff at CCDSS work diligently to support the mission, vision, and values of our agency to ensure the needs of our most vulnerable citizens are met.

This past fiscal year has been a difficult year for staff to endure with Medicaid unwinding, increasing caseloads, and consistent vacancies. However, our team persevered to meet critical timelines to ensure benefits were processed timely even during the challenges that faced the team and agency.

Our services team has continued to see an increase in caseloads with mental health crisis, domestic violence, homelessness, substance abuse, and behavioral needs of children presenting difficult to place. Complex cases and increasing volume have taken exorbitant amounts of time and critical new skills of our already strained family and adult services team.

This report provides only a glance of the what the staff does inside the building located at 311 East Main Street. It would require a novel to tell all the story of what they do for the people of Clarke County every day, 24 hours a day, 7 days a week, 365 days a year.

To be their leader is a privilege. To walk alongside them in the work that we do, to share in their commitment to the community, to be the human services support, connection, and community partner for Clarke County is an honor.

Thank You,
Jennifer Parker, M.P.A.
Director, Clarke County Department of Social Services

CLARKE COUNTY BOARD OF SOCIAL SERVICES

Gerald Dodson	Chair
Robin York	Vice-Chair
Barbara Byrd	Member
Anne Cushman	Member
Laura Dabinett	Member
Doug Lawrence	Board of Supervisors Liaison
Jim Smith	Member

CLARKE COUNTY SOCIAL SERVICES LEADERSHIP

Jennifer Parker	Director
Sarita Emmons	Family Services Supervisor
Rachael Selman	Administrative Services Manager
Vacant	Benefit Programs Supervisor

CONTACT US

CLARKE COUNTY DEPT. OF SOCIAL SERVICES

311 East Main Street

Berryville, VA 22611

540-955-3700

540-955-3958 (fax)

CLARKE COUNTY DEPARTMENT OF SOCIAL SERVICES MISSION STATEMENT

To be the social and human services support, connection, community partner, and employer of choice for Clarke County.

VISION STATEMENT

All residents of Clarke County are safe, secure and, whenever possible, self-sufficient.

VALUES STATEMENTS

Customer First

We are here to serve and support Clarke County residents in need and will go as far as we are able to help them with chronic issues, through times of crisis, and in their growth toward self-sufficiency.

Empathy In Action

We strive to help residents get through and beyond their challenges by understanding the totality of their situations and responding with professionalism, impartiality, and compassion, and without judgment.

One Team

We want to maintain a culture of cooperation and collaboration, trusting our colleagues' integrity and working together to ensure we provide comprehensive, effective, timely service to our customers.

Community Approach

We are part of the fabric of Clarke County, active in the community and playing a key role in the network of county agencies, non-profits, businesses, and residents helping neighbors improve their lives.

Collaborative Relationships

We recognize it takes a collective approach to serve the "whole customer," and we are committed to proactively communicating, collaborations, and coordination with our regional partners.

Care for Staff

We value our talented employees and are committed to supporting them in all aspects of their work, developing them personally and professionally, and recognizing their efforts and successes.

BENEFIT PROGRAMS

The goal of benefit programs is promoting the well-being of citizens through the delivery of public assistance programs. These programs include the Child Care Subsidy program, Energy Assistance Programs, Medicaid, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and the Virginia Initiative for Education and Work program (VIEW). Each program has a unique set of eligibility requirements based in financial and non-financial criteria set forth by Federal and State legislation.

SNAP PROGRAM (100% Federally Funded)

FISCAL YEAR	FY21	FY22	FY23
APPLICATIONS	237	298	332
RECIPIENT COUNT	782	876	992
SNAP DOLLARS SPENT	\$1,260,093.	\$1,784,954.	\$1,951,982.

MEDICAL ASSISTANCE PROGRAM (48% State & 52% Federally Funded)

FISCAL YEAR	FY21	FY22	FY23
APPLICATIONS	482	416	419
RECIPIENT COUNT	2,038	2,293	2,638
MC DOLLARS SPENT	\$17,668,279	\$19,037,407.	\$23,214,718.



BENEFIT PROGRAMS**TANF (62% State Funded & 38% Federally Funded)**

FISCAL YEAR	FY21	FY22	FY23
APPLICATIONS	28	50	52
RECIPIENT COUNT	32	49	63
TANF DOLLARS SPENT	\$32,175	\$50,283	\$102,271.

VIEW PROGRAM (15 % Local, 73% State, & 12% Federally Funded)

FISCAL YEAR	FY21	FY22	FY23
INDIVIDUALS REFERRED	4	13	2
TOTAL ENROLLED	1	5	3
VIEW DOLLARS SPENT	\$6,654.	\$4,448.	\$5,976.

CHILD CARE SUBSIDY PROGRAM (25% State & 75% Federal Funded)

FISCAL YEAR	FY21	FY22	FY23
APPLICATIONS	30	16	22
RECIPIENT COUNT	24	20	31
CHILDCARE DOLLARS SPENT	\$74,275.	\$130,869.	\$199,931.

ENERGY ASSISTANCE PROGRAMS (48% State & 52% Federally Funded)

FISCAL YEAR	FY21	FY22	FY23
EA APPLICATIONS	77	122	151
EA DOLLARS SPENT	\$41,855.	\$560,028.	\$69,813.

SERVICE PROGRAMS
CHILD, FAMILY, & ADULT SERVICES

The goal of Clarke County Department of Social Services is to provide services and programs to the citizens of Clarke County that promotes and supports the development of healthy families and protects children and adults from abuse and neglect.

ADULT SERVICES/ADULT PROTECTIVE SERVICES

Adult Services (AS) allows the adult individuals to remain in the least restrictive setting and function as independently as possible by establishing and/or strengthening appropriate family and social support systems or by supporting the adult in self-determination. AS supports impaired adults aged 18 or older, and their families when appropriate. Adult Protective Services (APS) investigates reports of abuse, neglect and exploitation of adults aged 60 and over and incapacitated adults over 18 years of age and provides services when person is found to need protective services.

FISCAL YEAR	FY21	FY22	FY23
APS REPORTS	68	148	145
ONGOING AS CASES	59	39	19
GUARDIANSHIP CASES	36	28	32
AUXILLARY GRANTS	2	1	2
AUXILLARY GRANT DOLLARS EXPENDED	\$12,700.	\$7,150.	\$14,172.
COMPANION CARE DOLLARS EXPENDED	\$41,855.	\$20,905.	\$12,477.

SERVICE PROGRAMS

ADOPTION ASSISTANCE

Clarke Co. Social Services provides a variety of adoption services to meet the needs of children and families. Our practice model believes whenever possible, it is best for children to be brought up by their own birth family, but when this is not possible, adoption is a positive alternative for achieving permanency for a child.

FISCAL YEAR	FY21	FY22	FY23
ADOPTIONS COMPLETED	1	0	0
CHILDREN RECEIVING ADOPTION ASSISTANCE	6	6	7
ADOPTION DOLLARS SPENT	\$70,432.	\$211,556.	\$278,514.

CHILD PROTECTIVE SERVICES (CPS)

CPS provides a continuum of specialized services to assist families through the identification, investigation, and treatment of abused or neglected children.

FISCAL YEAR	FY21	FY22	FY23
CPS REPORTS	107	156	170
INVESTIGATIONS	11	20	29
FAMILY ASSESSMENTS	30	33	54
FOUNDED INVESTIGATIONS	8	13	11

SERIVCE PROGRAMS

FOSTER CARE

The foster care program provides services to children and families when circumstances require the child to be removed from their home. Foster care provides a safe and stable environment for children and older youth until the issues that made placement outside the home necessary are resolved. When a child cannot return home, another permanent home is found for the child through adoption or legal custody by a relative.

FISCAL YEAR	FY21	FY22	FY23
CHILDREN in FOSTER CARE	4	6	5



SERVICE PROGRAMS

IN-HOME & PREVENTION SERVICE PROGRAMS

In-Home and prevention services help children remain safely in their homes or with relative caregivers. Through family engagement, continuous assessment of risk, safety, and protective factors, the In-Home services programs preserves families, reduces entry into foster care, and builds stronger, healthier parent-child relationships.

FISCAL YEAR	FY21	FY22	FY23
PREVENTION	2	5	2
IN-HOME SERVICES	5	4	6
PSSF FUNDING DOLLARS	\$14,870.	\$14,413.	\$9,703.

THE CHILDREN'S SERVICES ACT

The Children's Services Act (CSA) is a law enacted in 1993 that establishes a single state pool of funds to support services for eligible youth and their families. The purpose of CSA is to provide high quality, child-centered, family-focused, cost-effective, community-based services to at-risk youth and their families. State funds, combined with local community funds, are managed by local interagency teams who plan and oversee services to youth.

FISCAL YEAR	FY21	FY22	FY23
CHILDREN SERVED	7	15	21
CSA DOLLARS SPENT	\$105,332.	\$266,301.	\$486,687.

CFWCLARKE, FREDERICK, & WINCHESTER FOSTER CARE CONSORTIUM

In FY22-23, CFW provided information sessions to 44 prospective foster families. Of those 44 families, 35 completed the training and assessment process to become fully approved foster families. CFW also maintains the ongoing certification process for foster families required every three years. At the end of FY23, CFW maintained 30 approved foster homes.

CFW provides the training and assessment process to our Kinship families to ensure the safety and well-being of relative children being placed with family members. Last year, CFW approved 7 kinship family homes.

CFW holds monthly informational sessions for prospective families to learn about the foster parent training and approval process.

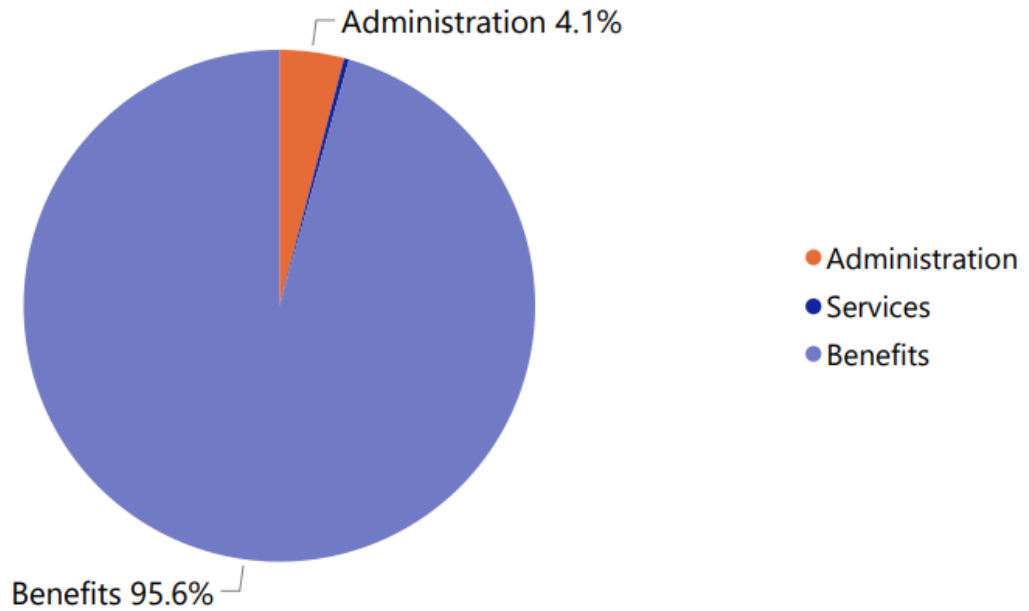
If you are interested in learning more about becoming a foster parent, please scan the QR Code below:



Or contact CFW at:540-665-5688 ext. 117 (Alycia Kleckner)

SOCIAL SERVICES SPENDING

Social Services Spending by Category in Locality, SFY 2023



\$27,799,914

Total amount (incl. NER costs & Special Funds) spent on Social Services in the Locality in SFY 2023

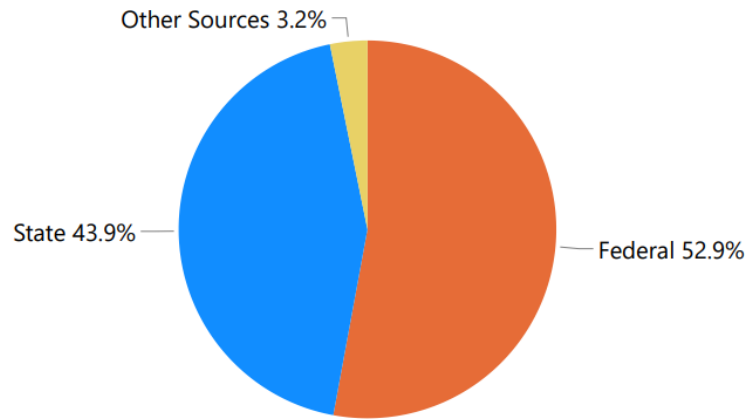
\$888,366

Total amount spent on Social Services contributed by the locality in SFY 2023 (incl. NER costs)

SOCIAL SERVICES SPENDING

Total Social Services Spending by Funding Source in Locality, SFY

● Federal ● State ● Other Sources



Source: LASER, Statewide Summary. NER = Local non-reimbursable costs. Costs rounded to whole dollars.

